



DonorCentral

Your online portal for your charitable fund at OACF

DonorCentral is a web portal that gives you online access to your fund and grantmaking information, and enables you to recommend new grants anytime, anywhere. The following are commonly asked questions. As always, we're here to help! Call us at 920-426-3993 or send us an email at info@oshkoshareacf.org.

FREQUENTLY ASKED QUESTIONS

How do I recommend a grant?

Click on "Make a Grant" from the top navigation bar. From there you can search for previously supported organizations or click on the "New Grant" button to provide information about a new organization you wish to support.

The screenshot shows the top navigation bar of the DonorCentral portal. The navigation bar includes the Oshkosh Area Community Foundation logo, a search bar, and links for Recommendations, Alerts, Home, Make a Grant, Fund Summary, My Profile, Resources, Contact, and FAQ. A user is logged in as "Your Name".

The main content area is titled "Search for a Charity" and contains the following search criteria:

- Name: contains [text input]
- City: [text input]
- State/Province: -- Select -- [dropdown menu]
- Zip/Postal: [text input]
- Tax ID (optional): [text input]
- Interest Code Operator: OR [dropdown menu]
- Only search in prior recommendations

At the bottom of the search form are three buttons: Search, Clear, and New Grant. The "New Grant" button is highlighted with a red box.

Annotations on the screenshot include:

- A red arrow pointing to the "Search for a Charity" header with the text: "Click this link to access this page".
- A red box around the "New Grant" button with the text: "If your search results did not include the charity you were looking for, select 'New Grant' to complete a grant recommendation form for a previously unsupported organization".
- A red box around the "Name" search field with the text: "Best way to locate a charity and recommend a grant".

How long does it take for my grant to be processed?

Generally, grant recommendations are processed within two weeks. DonorCentral forwards your grant request to the Director of Donor Services, who then reviews the request and makes the disbursement to the appropriate organization. You will receive a confirmation e-mail from DonorCentral that your request has been submitted.

How can I view past grants I've made through my fund?

On your DonorCentral home page, past grant information is available through the “My Grant History” chart and “Recent Grants” list. On the “Fund Summary” tab, past grants also are listed under “Grants Paid.” Click on the down arrow to expand the listing in this category of your Fund Summary.

Fund Summary ← Click this link to access this page

Print Page Export Gifts Export Grants

Fund:

Period:

Gifts ¹	\$166,093.58	▼
Non Gifts	\$50,527.20	▼
Grants Paid	\$121,915.00	▼
Fund Balance ³	\$37,554.06	

Fund Statement ▲

Select a range

View Fund Statement*
 Email Fund Statement

Click to view all past transactions

Why if I can't find the organization or fund I wish to support listed DonorCentral?

You can support any nonprofit organization, Foundation fund or special project through DonorCentral. Simply click on “Make a Grant” from the top navigation bar, select “New Grant” and provide as much information as you can about the organization or project. We will contact you if we have questions or concerns about your request.

Why does the grant recommendation form ask for an organization address and other details?

We ask for the address of a new organization to capture as much information as possible. We want to be sure your fund disbursement is going to the exact organization you specify. Many organizations have several facilities and affiliates in our region and across the country. Please fill out as much information as you have, and we'll follow-up with any questions or concerns.

How long does it take for my fund statement to appear online?

Fund statements are updated about the 20th of the month. Your statement will reflect all activity through the end of the previous month. Your statement may not reflect all deposits and grant disbursements from your fund if the processing of previous month's activity overlapped the month end. For nearly real-time fund activity, refer to your Fund Summary on DonorCentral. DonorCentral is updated once each day and therefore will reflect your most recent fund activity.

To whom should I direct questions about my fund balance?

If you have questions regarding your fund balance, please contact us at 920-426-3993 or info@oshkoshareacf.org. Our Donor Services and/or Finance and Accounting staff will be happy to answer your questions.