

# Fund Advisor Portal User Guide

As a Fund Advisor, you have an online Fund Advisor Portal where you can access information about the funds you manage.

### **Getting started:**

#### Your password will need to be updated.

All Fund Advisors should have received an invitation and instructions to create a new password to the Fund Advisor Portal. (If you don't see our email in the inbox associated with your account, please check your spam or junk folder.) From that email, click the link, and you will be prompted to create your password to the Fund Advisor Portal. Once your password is created, navigate to the Login page, enter your credentials, and log in. Your Username is your email address associated with your account.

If you did not receive these instructions, email <u>portalsupport@oshkoshareacf.org</u>.

# After You Log In

If you serve as a Fund Advisor for multiple funds, you will see the "Choose Fund" menu:

#### **Choose Fund**

Lake Poygan Scholarship Fu	d	
Winnebago Dreams Fund		

Choose the fund with which you wish to interact.

If you are listed as a Fund Advisor for only one fund, you will go directly to the home page for the fund. Your screen will look similar to this:



Thirest	ago Drea	inis i	unu							kate@oshkosharead
Home C	hoose Fund	Gifts	Grant History	Grant Request	Statements	Files	Donate	Paid Expenses	Logout	
				Curren	t Balance	- \$4 5(	00 00			
				Curren	Dalance	γ. ψ <del>.</del> ,οι				
					Advisors are: Stu					
	R	ecent (	Contributions	Fund				Recent	Grants	
≑ Date	<b>₽</b> ¢ ID		Contributions Contributor	Fund	Advisors are: Stu			Recent + Status	Grants + Recipient	+ Amount

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# **Easy Navigation**

From the home page, you can select the tabs at the top of the page to review each area. Below is a summary of information for each tab. Some tabs will not appear for every fund type.

Winne	Winnebago Dreams Fund							Foundation Contact	Kate Bahr Fuller kate@oshkoshareacf.org	
Home	Choose Fund	Gifts	Grant History	Grant Request	Statements	Files	Donate	Paid Expenses	Logout	

**Home** – This tab shows a summary of your fund's current balance. It also shows a list of your contributions and grants as well as Fund Advisors.

**Gifts** – This tab shows a list of gifts and/or donations to your fund. Clicking on a donor's name will bring up the gift detail. You can export this information into an Excel spreadsheet by clicking on the Export tab. Donor contact details including address, phone, email, etc. will not be displayed.

**Grant History** – This tab shows a list of grants made from your fund. Clicking on the grantee name will display the history. You can export this information into an Excel spreadsheet by clicking on the Export tab.

**Grant Request** – This tab shows a list of grants you've made in the past, along with an easy way to make a new grant to an organization or to another fund held at the Community Foundation. You can recommend a grant using one of four methods:

- Choose from Previous Grantee Select a grantee you've given to in the past from the dropdown menu and fill in the amount.
- 2. Other Foundation Funds Search for another grantee from the other foundation funds dropdown menu.
- Search for Other Grantees Search for other organizations you want to support by using the search box. Enter keywords such as the organization name then click the search button. The system will search other foundation funds as well as GuideStar, the world's largest database of nonprofit organizations. Once you find the organization you want to support, click Create Request.

Grantees y	you have given to in the past	
Other tour	idation funds	
	or	
Search fo	or or other Grantees	
Search fo		
Name		

Enter Grantee Information Manually –

 If you are unable to find the
 organization using the search feature, you can
 manually enter the name of the organization,
 including the mailing address and phone
 number, and submit your request for
 approval.

Name *	
Address *	
City*	
State*	
Zipcode *	
Phone *	
Email	
* required info	rmation

Once you submit your request, the Community Foundation will process your grant and notify you. When the grant has been completed, it will also appear in this tab.

**Statements** – This tab allows you to view or download a current or past fund statement(s) since January 2023.

**Files** – This tab shows you important documents related to the fund. Initially, not all documents will be available in the Fund Advisor Portal.

**Donate** – This tab allows you to make a donation to your fund(s) or other funds at the Foundation by using the search bar.

		OSHKOSH AREA COMMUNITY FOUNDATION
Donate To All und	₹ Checkout	
	Search	show all funds list
		a fund to the Oshkosh Area Community Loundation. It you don't see your desired fund listed, use the search bar Lus if you have questions: 920-426 3993 or intog0OshkoshAreaCL.org.
	Donate To A Fund	
	Fund Name	Description
	Donor Advised Fund - Individual	
	Winnebago Dreams Fund	Donate
	Scholarship	
	Lake Poygan Scholarship Fund	Donate
	Other Funds	
	Search	show all funds list

Click on the Donate button next to the Fund name.

Enter the Donation Amount and Tribute Information (if applicable). Click Add To Cart You can either continue giving or checkout.

Donation			
Fund Winnebage Dro	arris Fund		
One-time Donation Am	ount		
◯ Recurring Donation Ar	nount		
Donation Instructions:			
			li

### Tribute Information (optional)

Donation in Memory or Honor

Add To Cart

### Complete the Checkout Information and click Review.

Cart Summary			
Description			Amount
Donation to fund :: W	innebago Dreams Fund		200.00 Remove
		Total	200.00
Required Check	out Information		
Privacy	I wish my donation to remain anonymous		
Name	Sturgeon, Jack S.		
Email	fishyjack@gmail.com		
Phone			
Recognition Name (optional)	How do you want to be recognized		
Increase Donation	Add 3.0% to your donation to cover our processing fees		
Review			

This will take you to the Payment Information page. Click on Continue to proceed. Enter your credit card information and then click Pay. You will receive an email confirmation.

Payment Info	rmation			Contact information	
Name	Sturgeon, Jack S.			Email fishyjack@gma	ail.com
Email	fishyjack@gmail.com			Payment method	
Phone					<b>m</b> US bank account
Total	200.00			Card information 1234 1234 1234 1234	VISA 🗾 📆 🚟
Cart Summar	у				EVC
Description			Amount	Name on card	
Donation to fund :	: Winnebago Dreams Fund		200.00	Billing address United States	~
		Total	200.00	Address	
	Update Information			Enter.address.manually Save my info for 1-click ch Securely pay on Foundant Te everywhere Link is accepted. (201) 555-0123 linkt - Mot	chnologies Inc. and

**Paid Expenses** – This tab shows you a list of expenses paid by the fund. You can export this information into an Excel spreadsheet by clicking on the Export tab.

**Export** – This tab allows you to download reports including the fund's gifts, grant history, and paid expenses using this tab.

Logout – This tab allows you to end your current online session.

### **Manage Your Profile Information**

Click the profile link in the upper-right area of your Fund Advisor Portal to change your password or to update your mailing address or phone number. Click the Save button to keep the changes.

#### Locked out?

Click **Forgot Password** on the login page. Enter your username (the email address associated with your account) and click the Reset Password button. If an account with that username is found, instructions will be sent to the email address we have on file.

If you're still having trouble, email portalsupport@oshkoshareacf.org.